"The Largest Distributor and Modern Retailer in Building Materials and Home Improvement in Indonesia"

# **Public Expose**

18 August 2020 | CSA Academy, Jakarta





## **FORWARD-LOOKING STATMENTS**





Today's presentation includes forward-looking statements that reflect CSAP's current views with respect to future events, financial performance and industry conditions based on this uniquely challenging environment impact of pandemic COVID-19.

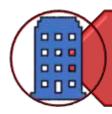
These forward-looking statements are subject to various risks and uncertainties. CSAP has provided financial information in its reports on file with the IDX concerning factors that could cause actual results to differ materially from those contained in this presentation and encourages you to review these factors.



# Agenda



1. Industry Outlook



2. Company Overview



3. Financial Highlights



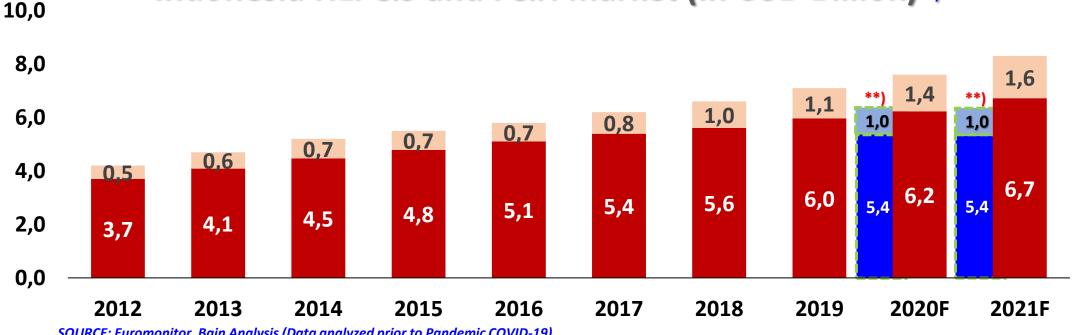
4. Growth Strategy





# Home Living Products and Services in Indonesia is growing, modern trade has higher growth than traditional trade

### Indonesia HLP&S and F&H market (in USD Billion) •



SOURCE: Euromonitor, Bain Analysis (Data analyzed prior to Pandemic COVID-19)

- TRADITIONAL TRADE During 2012-2021, total market of HLP&S and F&H CAGR is around 7%
- MODERN TRADE share is around 15% in 2019 with CAGR 13.5% while CAGR of traditional trade is around 7%
- \*\*) Company estimated:
- Year 2020 will be negative growth by 10% from 2019
- Flat growth in 2021

<sup>\*)</sup> Note: HLP&S = Home Living Products and Services, F&H = Furniture and Housing





# **KEY MANAGEMENT TEAM**





### **Board of Commissioner**

• Achmad Widjaja - President Commissioner

Paramate Nisagornsern - Commissioner

• Kenneth Ng Shih Yek - Commissioner

• Justin Seow Han Yong - Commissioner

• Justinus Aditya Sidharta - Independent Commissioner

• Henny Ratnasari Dewi - Independent Commissioner





# **KEY MANAGEMENT TEAM**

### **Board of Director**



**Budyanto Totong**President Director

>45 years of experience in Distribution & Building Materials;

Founder of CSAP



Antonius Tan
Director

>30 years of experience in Banking



Warit Jintanawan
Director

>20 years of experience in Distribution and Retail



Alouisius Maseimilian

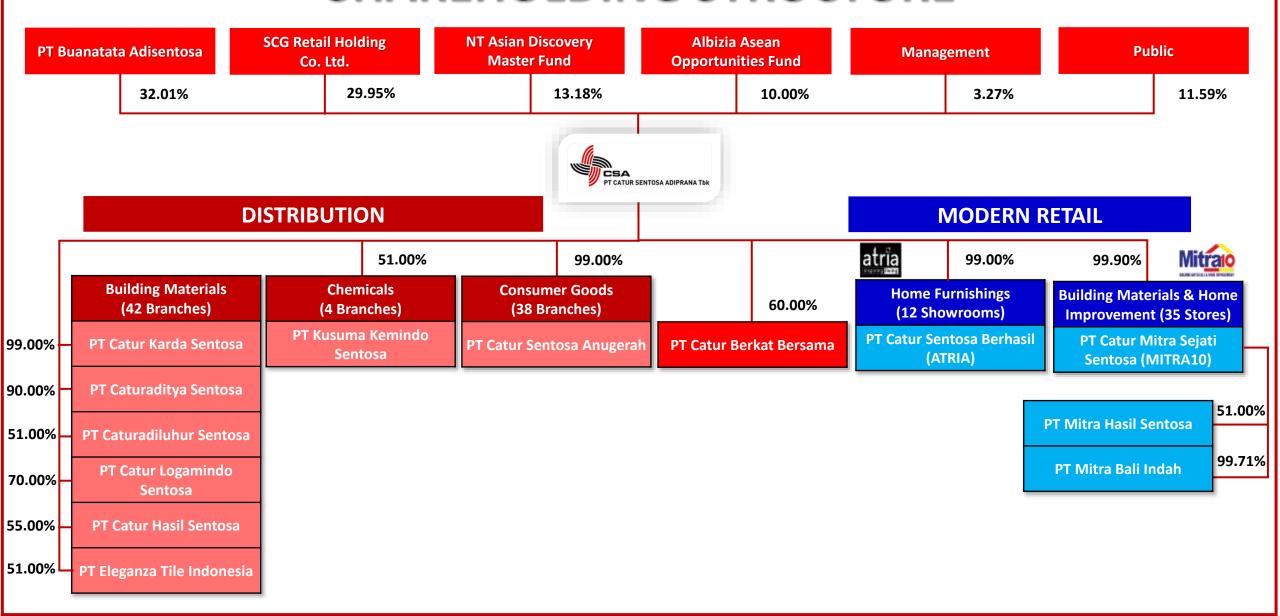
Director

>28 years of experience in Finance and Corporate Planning



### SHAREHOLDING STRUCTURE



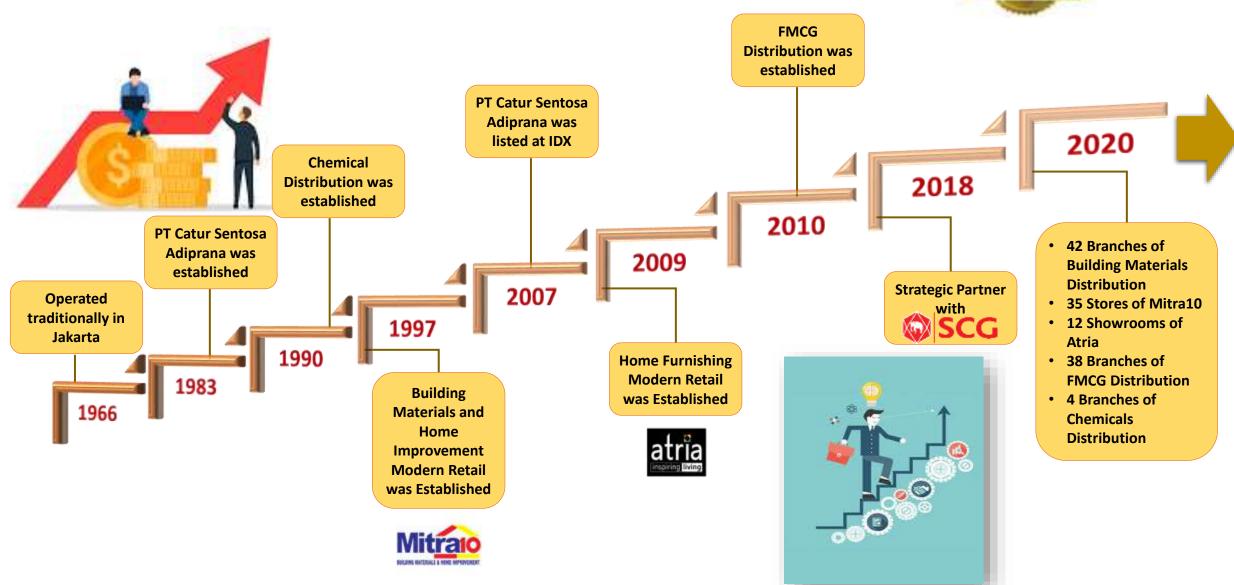


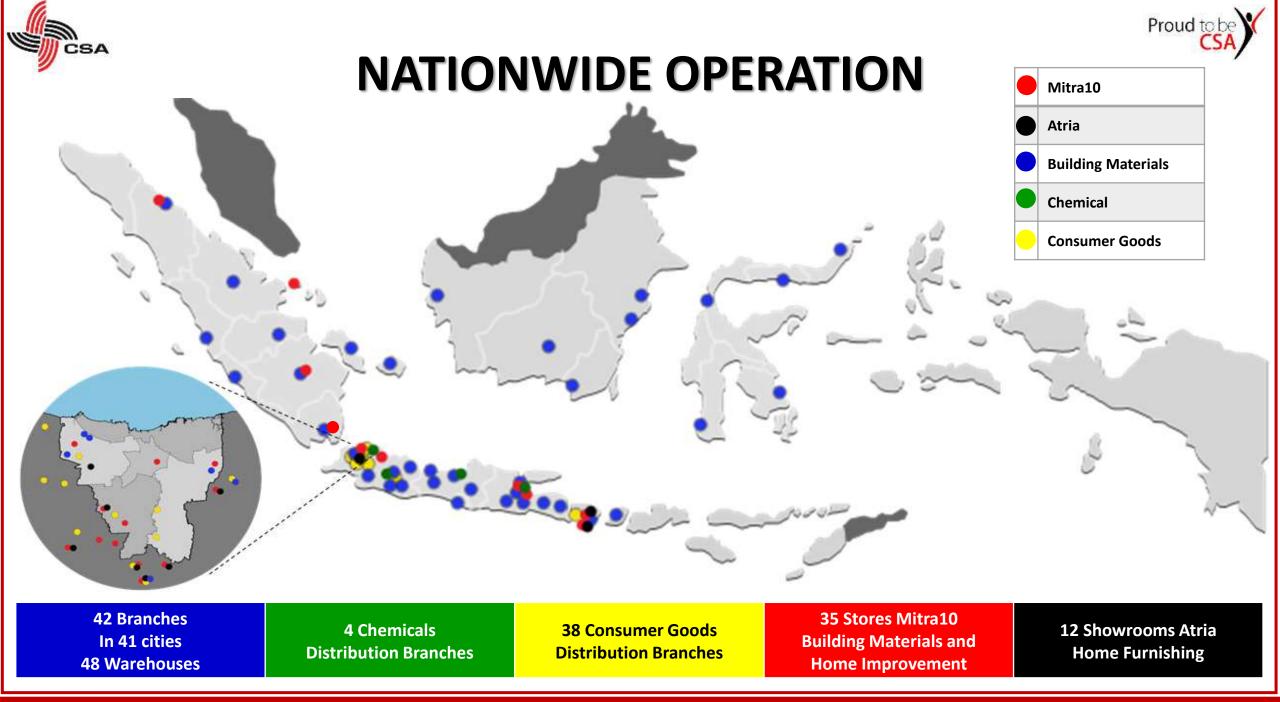


### **COMPANY MILESTONES**











# Mitra10: the largest building materials and home improvement retail stores in Indonesia



1. Operate 35 existing stores (114,641 sqm selling area)

2. Target to rollout 3-6 stores per year



Offer building materials and home improvement products more than 70,000 SKUs





Hold 1,259,349 members as of July 2020



Operate 5 DCs with the total area of around 40,700 sqm



Manage more than 170 Fleets to ensure on time delivery



Relaunch Mitra10.com website with click and collect and nationwide delivery

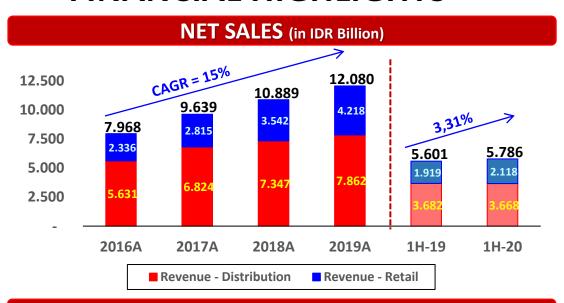


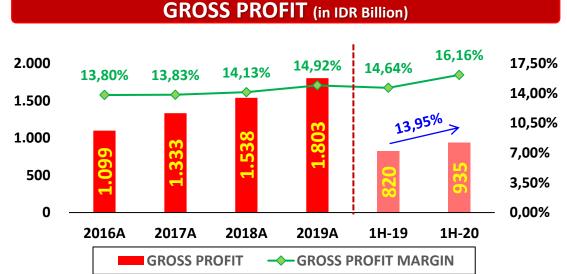


### **CSA CONSOLIDATED FINANCIAL HIGHLIGHTS**

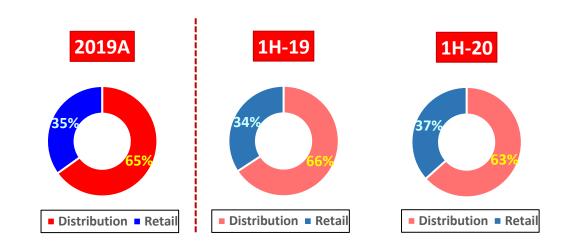


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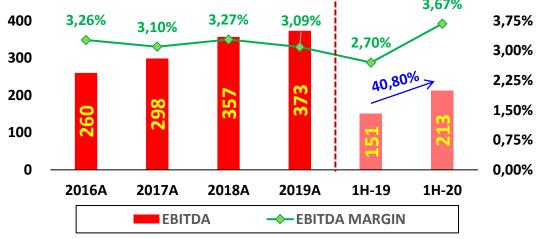




#### **SALES CONTRIBUTION BY BUSINESS UNIT**







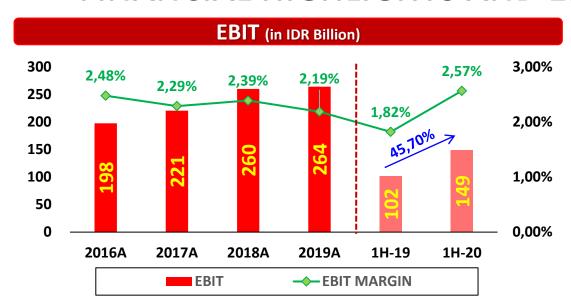


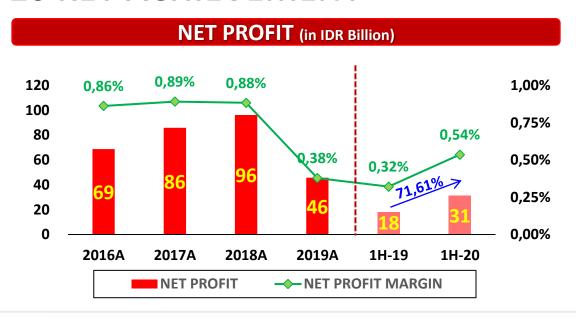
### **CSA CONSOLIDATED**

# Proud to be CSA

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### FINANCIAL HIGHLIGHTS AND 1H-20 KEY ACHIEVEMENT







#### CSA CONSOLIDATED

- Consolidated Sales 1H-20 achieved IDR 5,786 billion or increased 3.31% YoY, while Net Profit 1H-20 recorded IDR 31 billion, grew 71.61% YoY.
- This is due to the improvement in gross profit and strategic cost management programs during COVID-19 outbreak.
- Sales from Distribution achieved IDR 2,355 billion or grew 1.7% YoY in 1H-20 with the support from growth in private brand sales of 31% YoY due to strong promotion as well as focusing and close monitoring on private brand products.



#### **MODERN RETAIL**

- Mitra 10 rolled out 1 new store Lombok in 9 April 2020, totaling 35 stores.
- 1H-20 GP margin increased 25,42% compared to 1H-19:
- Portfolio adjustment to increase private brand contribution.
- New private design products with local principals.
- Better cost from economy of scale.

# CSA CONSOLIDATED FINANCIAL HIGHLIGHTS – BALANCE SHEET

DESCRIPTION	2016A	2017A	2018A	2019A	1H-19	1H-20
Current Assets	3.135	3.663	4.074	4.502	4.120	4.030
Non - Current Assets	1.106	1.476	1.712	2.082	1.847	2.680
TOTAL ASSETS	4.241	5.138	5.785	6.585	5.968	6.710
Current Liabilities	2.493	3.160	3.303	3.957	3.441	3.530
Non - Current Liabilities	336	453	541	656	565	1.172
TOTAL LIABILITIES	2.829	3.613	3.845	4.613	4.006	4.702
TOTAL EQUITY	1.412	1.525	1.941	1.972	1.962	2.008
TOTAL LIABILITIES AND EQUITY	4.241	5.138	5.785	6.585	5.968	6.710



# PANDEMIC COVID-19 CSA MAINTAINING RESILIENCE: Review



# existing Policies, Procedures and Response Plan

# Crisis Response and Management

- Ensuring the relevancy of our current Crisis and Business Continuity policies, procedures and response plan given the recent developments.
- Establish a crisis response structure with established work streams, clear responsibilities and accountabilities.

### Workforce

- 1.Adjust HR policies to align with regulations (e.g. entitlements during PSBB, working from home policies, etc.).
- 2.Tailor best practice templates and communications materials such as emails, WhatsApp, Zoom and follow tightly on Health Protocol.

# Operations Supply Chain Management

- Revisit and strengthen Internal Control Process and Procedures to adjust with the new strategy and response plan for Supply Chain Management.
- Model customer behavioral change and prioritize actions to Focus on House Brands and as a result has contributed to better financial.





### **DISTRIBUTION**

- Focus to increase house brands/products to increase profitability
- Increase profitability and Strategic Cost Management for Distribution business

### **MODERN RETAIL**

- Expansion plan to rollout 3-6 stores/year to get more coverage
- Target to set up regional DC on the east region to support store expansion and ecommerce

### **SUPPLY CHAIN**

- Invest in key infrastructure and technology to improve supply chain efficiency and performance
- Develop system to digitize and automate purchasing and replenishment process to increase accuracy and productivity





